

CONTRACT FORMAT

Client: _____ Date: _____

Product: _____

Quality: _____

Total Volume: _____

Period of shipments: _____

Volume per month approx.: _____

Packaging: _____

Price: _____

Delivery terms: _____

Payment terms: _____

Remarks: _____

THIS ORDER IS SUBJECT TO THE TERMS AND CONDITIONS ATTACHED WHICH CAN BE ADDITIONALLY FIND ON THE WEBSITE WWW.AGREGARE.COM SUCH TERMS AND CONDITIONS HAVE BEEN READ AND UNDERSTOOD BY THE BUYER, EACH OF WHICH BUYER AGREES TO BY ACCEPTANCE OF THIS ORDER. ONLY SUCH TERMS AND CONDITIONS SHALL CONSTITUTE THE AGREEMENT BETWEEN THE PARTIES.

<https://www.agregare.com/wp-content/uploads/2024/03/Terms-Conditions-Agregare.pdf>

Acceptance

Agregare Holding B.V.

Name and Signature

PRODUCT CLAIM STEPS

DEAR CUSTOMER, IN ORDER TO PROCEED WITH A PRODUCT-CLAIM YOU MUST TAKE THE FOLLOWING STEPS:

STEP 01



Inspect your product at the time of receipt and notify any complaint for damages based on the following conditions:



Physical damages in the product (damaged packaging, damaged product, missing weight, etc.). Any damage related to this condition must be communicated within the following **24 hrs after receiving the load** and preferably stipulated on the Bill Of Lading (BOL) and via mail.



Physical, chemical, biological, and/or sensorial characteristics of the product (product do not meet Agregare Holding specification sheet, quality of the product, etc.). Any damage related to this condition must be communicated within the next **7 days** of receipt of the product.

STEP 02



If you receive any product under conditions mentioned above, proceed with the claim providing the following information:



Product



Invoice



Reason with evidence
(photos, videos, etc.)



Lot number

STEP 03



When necessary, Agregare Holding will respond to your claim with the corresponding corrective actions.



Please remember to notify AGREGARE HOLDING B.V. any complaint during the receipt of the product and the appointed time. If not, it will be understood that the material have been received and approved.

Customer acceptance

Name and signature

SALES CONTRACT

1. Payment by the Customer of the amounts owed to Agregare Holding B.V. must take place, without the Customer having any right to any deduction, reduction, suspension, or setoff, within 30 days after the delivery date, unless agreed otherwise. The day of payment is the day the amount owed is credited to the account of Agregare Holding B.V..
2. If the Customer has not paid within the period referred to in the first subclause, the Customer will be in default by operation of law and Agregare Holding B.V. will be entitled to charge the statutory (commercial) interest from that time.
3. If the Customer has not paid within the period referred to in the first subclause, the Customer will be obliged to pay all judicial and extrajudicial (collection) costs actually incurred by Agregare Holding B.V.. The reimbursement of the costs incurred will not be limited to any order to pay costs determined by the court.
4. If the financial position or the payment record of the Client gives cause for this in the opinion of Agregare Holding B.V., or if the Customer omits to pay an invoice within the payment term set out for this, Agregare Holding B.V. will be entitled to require that the Customer promptly provides (additional) security in a form to be determined by Agregare Holding B.V. If the Customer omits to provide the required security, Agregare Holding B.V. will be entitled, without prejudice to Agregare Holding B.V.'s other rights, to immediately suspend further execution of current orders, and all that which the Customer owes to the Contractor on whatsoever basis, will be immediately due and payable.
5. To see the complete terms and conditions, you can find them at the following link:
<https://www.agregare.com/wp-content/uploads/2024/03/Terms-Conditions-Agregare.pdf>

Customer acceptance

Name and Signature